

HOPE TRUST[®]

Health Options for Public Entities

Quincy Public Schools Member Resource

Members of the HOPE Trust Health Care Plan have access to a clinical team consisting of licensed professionals, including registered nurses and a pharmacist, with the over-arching goal of connecting our members with quality healthcare at affordable prices. The HOPE Trust clinical team is here to support our members with the following:

- Help members evaluate care options to know the impact of their choices on their overall healthcare spend.
 - Example: Using **Preferred Providers** can ***eliminate or greatly lower*** out-of-pocket spend.
- Support members in locating contracted provider options for the care they need.
- Assist members with their plan selection to ensure their coverage will meet their healthcare needs.
- Build and promote programs which encourage health and wellness among members.
- Secure direct contracts with providers and facilities to ensure members have ample and quality options to seek health care.
- Foster strong provider relations to improve both member and provider experience with the HOPE Trust Health Care Plan.

Frequently asked questions could include, but not limited to:

- Can my family and I save money on our yearly healthcare spend by utilizing the HOPE Trust network of **Preferred Providers**?
- What are my **Preferred Provider** options for the care I need?
- Is my doctor or facility in our network of contracted providers?
- Is the service my provider recommends covered under my plan?
- Is the medication my provider prescribed covered and are there any special provisions that we need to aware of? (i.e., pre-certification, step therapy, etc.)
- My healthcare needs are very complicated, what plan is going to work best me and/or my family?

If you wish to set up a time for a meeting or conference call to take a deeper look at your specific healthcare needs and goals, please feel free to reach out via phone or email.

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